



Nevada Joint Union High School District Mobile Device Protection Plan

A Chromebook is made available to students enrolled in the Nevada Joint Union High School District (NJUHSD) for educational use. Research has indicated that a 1:1 program (issuing each enrolled student an electronic device to access the Internet) increases student engagement and interest levels.

Chromebooks allow access to a student-centered, anytime-anywhere, learning environment that allows them to actively create content. Empowering students with their own mobile device promotes a challenging and personalized learning process.

The Chromebook is the responsibility of the student to which it is assigned, as with all NJUHSD instructional materials. This includes costs associated with damages and loss or theft (California Education Code 48904). Students are responsible for the safe and appropriate operation of the Chromebook. Expectations for the use and care of the Chromebook package are as follows:

School District Responsibilities

- Provide a Chromebook to each diploma-bound student enrolled at Bear River, Ghidotti, Nevada Union, or North Point Academy.
- Provide a protective case and charger for each Chromebook.
- Provide an adequate supply of loaner Chromebooks in case of loss or damage.
- Provide a low-cost Chromebook protection plan option to NJUHSD families.
- Provide filtered access to the Internet regardless of Chromebook location.
- Provide timely assistance and email support via helpdesk@njuhsd.com

NJUHSD Family Responsibilities

- Ensure your child meets the expectations as outlined in the Nevada Joint Union High School District 9-12 Student Instructional Technology Acceptable Use and Internet Safety Policy.
- Ensure the Chromebook is cared for properly.
- Ensure your child reports ANY damage to his/her Chromebook to the school library staff or designee immediately.

Protection Plan Options (1 and 4 Years)

- A District Chromebook protection plan is available for \$20 per year OR \$70 for 4 years.
- Annual protection plans are effective from September 1st to August 31st of each year.
- Annual policies purchased at any time during the school year will terminate August 31st of the next school year.
- Policies purchased during the year will not be prorated.
- **For School year 20-21:** Students that purchased insurance with a previously issued Chromebook may purchase a single year of insurance coverage up until the Friday November 30, without having the device inspected. Beyond Friday November 30, the device and charger must be inspected by site staff before coverage can be purchased.
- **For School year 20-21:** Freshman and new students issued devices may purchase insurance 1 year or 4 year coverage up until November 30 without having the device

inspected. Beyond November 30, the device and charger must be inspected by site staff before coverage can be purchased.

- There are no refunds for students who withdraw to attend a non-District school.

Deductibles

- 1st covered repair: \$0 (no deductible); 2nd covered repair: \$30; 3rd covered repair: \$50
- After 3 repairs and/or replacements in one year, a student is referred to site administration and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damage or loss.

Duties in Event of Loss or Damage

1. Report loss or damage to the library chromebook staff desk within 15 days. In the event that school is not in session, notify the technology helpdesk at: helpdesk@njuhsd.com
1. If the loss is due to theft, burglary, robbery or vandalism, notify local law enforcement. Present the official police report to administration in the school office to assist in the district providing a permanent replacement.

Replacement Information

The District will pay for the cost of repair including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device. While the device is repaired, the student will be issued a loaner of District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.

Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents in a timely fashion.

What is Covered

- Accidental damage, cracked screens, drops, liquid spills, submersion. (As per agreement, 1st incident will be covered with no charge; 2nd and 3rd incidents will incur a deductible fee; additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect).
- Theft, burglary, robbery with official police report - **FIRST INCIDENT ONLY**. Any subsequent incidents are treated as neglect and incur full charges for repair or replacement.
- Vandalism, with official police report or school administrator incident report.
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

What is Not Covered

- Loss of accessories, software or data, including power supply and carrying case
- Intentional acts of neglect/abuse as determined by school staff or manufacturer
- Corrosion, rust or cosmetic damage
- Unexplained loss, mysterious disappearance or law enforcement seizure
- Devices not returned when exiting the school

- Tampering with or any unauthorized attempts to repair device, install software or remove the device from the NJUHSD managed domain. **(Issues of this type will be referred to site administration for violation of the Student Technology Acceptable Use Policy.)**

Replacement Costs for Any Issued Device

For families that have not opted for the District Chromebook protection plan, the replacement cost of the Chromebook package the first year is \$200, depreciating \$50/year. For new devices, the cost timeline starts the date the device is issued to the student. For used devices, cost timeline starts July 1 of the device purchase year. **(Replacement cost is determined upon first reported evidence of an issue.)**

1. Replacement cost for all Chromebooks for the school year are:

Freshmen	\$200
Sophomore	\$150
Junior	\$100
Senior	\$50

2. Replacement of power supply: \$25

Failure or inability to pay for the above costs are considered a student debt and will be treated as such.

Nevada Joint Union High School District Student Mobile Device Protection Plan

Enroll in NJUHSD's Chromebook Protection Plan for the school year.

Option 1: Pay \$20 or \$70 Online (available until November 30, 2020)

NJUHSD provides an online payment system to purchase the chromebook protection plan. **Online payments must be made by November 30.** After the November 30, only Option #2 is available. **No signed copy of the payment will be required.**

NJUHSD online payments: www.myschoolbucks.com or https://www.myschoolbucks.com/ver2/prdembd?ref=ZZH52WSIFM082GB_ZZXEKCB63PAVBS6

Option 2: Pay \$20 or \$70 by Check or Cash

Stop by the school during office hours and present payment to the person overseeing the Protection Plan enrollment. Please check the *Accept Chromebook Protection Plan* acceptance checkbox to accept and include the signature page with all required signatures in the information section----see last page.

A receipt for cash will be provided, certifying enrollment in the Chromebook Protection Plan. Make \$20 or \$70 checks payable to Nevada Joint Union High School District. Questions: Call NJUHSD Technology Helpdesk at 530.272.9998 or email helpdesk@njuhsd.com

Option 3: Decline Chromebook Protection Plan

I understand that by declining the NJUHSD Student Chromebook Protection Plan, I will be fully liable for the cost of any damages to the chromebook while checked out to my child. Please check the *Decline Chromebook Protection Plan* checkbox and include the signature page with all required signatures in the information section----see last page.

Nevada Joint Union High School District Student Mobile Device Protection Plan

Choose an insurance option and return this form to your school site.

Accept Chromebook Protection Plan

I have been notified of and understand the conditions, guidelines, and costs associated with the NJUHSD Student Chromebook Protection Plan. **Option 2: Please include payment with this form.**

\$20 : Coverage for one year only

\$70 : Coverage for four years

Decline Chromebook Protection Plan

I understand that by declining the NJUHSD Student Chromebook Protection Plan, I will be fully liable for the cost of any damages to the chromebook while checked out to my child.

Student District ID #: _____ Parent Contact # _____

Student Name (Please Print) _____

Student Signature _____ Date: _____

Parent/Guardian Name (Please Print) _____

Parent/Guardian Signature _____ Date: _____

Thank you for your support in protecting your student's Chromebook.